

Warranty

Thank you for your interest in our products and services

This Limited Warranty applies to physical goods, and only for physical goods, manufactured by Straightpoint (the "Physical Goods").

What does this limited warranty cover?

This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period.

During the Warranty Period, Straightpoint will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

What will we do to correct problems?

Your Straightpoint will either repair the Product at no charge, using new or refurbished replacement parts.

How long does the coverage last?

The Warranty Period for Physical Goods purchased from your Straightpoint supplier for one year or extending to two years if registered within 30 days from the date of purchase.

What does this warranty not cover?

This Warranty does not cover any problem that is caused by:

- conditions, malfunctions or damage not resulting from defects in material or workmanship.

Shipping costs back to supplier and return shipping if found to be any of the above.

What do you have to do?

To obtain warranty service, you must first contact your supplier to determine the problem and the most appropriate solution for you.